# eVAQ 0001158 - CORPORATE EXPERIENCE SUMMARY AND REFERENCES – #1

# Contact Name: Ken Barcenas Title: Assistant Deputy Director, CTO

# Phone#: 916-822-8512 Email Address: KBarcenas@calottery.com

# Project Title and Summary:

# Services Provided: Internet, voice, long distance and television services

# Number of Locations: 11

# Term: Calottery has been a customer for over 11 years.

Scoring:

The reference contact provided will be contacted by the State to obtain responses and to the question below. Points will be awarded based on the reference response rating.

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| --- | --- | --- | --- | --- | --- |
| **Client Reference Questions** | | | | | |
| Question  # | M or MS | Question | | Scoring/Rating | |
| 1 | M | Can you verify the following information?          Project name and description          Timeframe/ Duties and responsibilities | | Pass / Fail | |
| Using the following scale: 0 = Unsatisfactory; 1 = Poor; 2 = Partially Satisfactory; 3 = Satisfactory; 4 = More than Satisfactory; 5 = Excellent, or n/a = Not applicable to this project, please rate your satisfaction with the company who provided the services described above.  Circle only one (1) number for each question. | | | | | |
| 2 | MS | How would you rate this firm’s ability to professionally manage overall in projects? | | n/a   0   1   2   3   4   5 | |
| 3 | MS | How would you rate the resources and staff provided ability to manage the project on time, in scope, and on budget? | | n/a   0   1   2   3   4   5 | |
| 4 | MS | How would you rate this firm’s ability in managing implementation, transition of products and services and/or maintenance operation support to ensure the continuity of services? Answer as applicable. | | n/a   0   1   2   3   4   5 | |
| 5 | MS | How would you rate this firm’s professionalism and ability to supervise teams on a project? | | n/a   0   1   2   3   4   5 | |
| 6 | MS | | How would you rate the firm’s ability to address customer concerns or project issues, risks, or conflict? | | n/a   0   1   2   3   4   5 |
| 7 | MS | | How would you rate this firm’s ability to manage the technical and security solutions of different telecommunications hardware or services? Answer as applicable. | | n/a   0   1   2   3   4   5 |